

RFQ No. V-2603
Desktops and Monitors
Questions and Answers

Addendum No. 2

Item#	Question	Answers/ Remarks
1	Will you accept premier support with depot/pickup and return?	No
2	The RFQ allows "NICE Approved Equal." If proposing a non-Lenovo solution, can NICE Bus confirm whether alternative manufacturers meeting all salient characteristics will be accepted, and what supporting documentation is required?	Upon technical review of your bid, NICE may approve substitution IF proposed product(s) meets or succeeds salient characteristics of product requirements. NICE will make the determination.
3	Between the Lenovo M70t and M90t referenced in the specification, is model preferred?	NICE will accept either model.
4	Are systems required to be shipped with OEM Windows 11 Pro licenses preinstalled, or may systems be supplied through volume licensing arrangements?	OEM Windows 11 Pro licenses preinstalled.
5	Is the required 4-year onsite warranty expected to be manufacturer-sponsored (Lenovo Premier Support/Onsite), or will reseller-provided support be acceptable?	Must be Manufacturer-sponsored support.
6	Could you please provide the delivery location and indicate any special delivery requirements, such as lift gate service, loading dock access, or inside delivery?	700 Commercial Ave, Garden City, NY 11530. Loading dock accessible.
7	The RFQ references setup and training costs. Does NICE Bus require: ○ Physical installation? ○ User migration? ○ Configuration/imaging? ○ End-user training?	Not required.
8	Are HDMI, DisplayPort, power cables, and USB upstream cables required to be included with each monitor?	(HDMI or DisplayPort cable) required Power cable required USB cable (Default cable) Required
9	Are standard OEM USB keyboard and mouse peripherals acceptable, or are specific ergonomic features required?	Standard OEM USB keyboard and mouse are acceptable

10	Schedule V – References RFQ V-2603 requests three project references for work performed similar in size and scope. Will NICE accept clearly identified prior professional experience of the owner/key personnel and/or qualifying Joint Venture / teaming partner references?	Provided the bidder can prove it is an authorized reseller of products and services and is in good standing with the OEM, we will need to review and consider your request once you submit your bid.
11	Desktop model / approved equal Section 6 identifies “Tower Lenovo M90T OR M70T OR NICE Approved Equal” and then lists the required technical specifications. Please confirm that bidders may offer any current Lenovo M90T/M70T configuration or another manufacturer/model, provided it meets or exceeds all listed salient characteristics.	Confirmed – All offered products must meet all listed salient characteristics.
12	<u>Four-year warranty</u> The Price Schedule states that both the desktops and monitors must meet the 4-year warranty requirements. Please confirm that the four-year onsite/in-home hardware service after remote diagnosis is required for both the desktops and the monitors.	Yes, warranty is for both the desktops and monitors.
13	Section 4 states “BUY AMERICA – Not applicable for this procurement,” while other boilerplate provisions reference Buy America certifications. Please confirm that Buy America is not applicable to RFQ V-2603 and that no Buy America certification is required with the offer.	Confirmed, Buy America certificate not required, provided the bid is less than \$150,000.00.
14	Would these devices need to be set up as well? Or do you just need the devices delivered?	No setup required – however, delivery is required.
15	The M70T Gen 6 with ThinkVision Monitor T24-40 desktop computer does not have a VGA port. Please let me know if these items are acceptable.	Acceptable w/o a VGA port.
16	Would you like a warranty for both the desktop and monitor? Or just the desktop?	Warranty required for both the desktops and monitors.
17	As for insurance, which, if any, is required? This is in reference to page 21 in the RFQ.	Insurance requirements are listed in Section 4 (Special Provisions) paragraph 2 on page 27.

18	How do we go about getting brands like Kyocera or others as an “approved equal”?	Submit a bid price sheet with all supporting documentation detailing your offer with evidence to prove it meets or exceeds the salient characteristics.
19	Insurance (Section 4, Item 2): For this supply-only delivery of 10 desktops and 10 monitors, will NICE Bus accept reduced coverage, for example Commercial General Liability of \$1,000,000 per occurrence / \$2,000,000 aggregate including products and completed operations, or do the Excess Liability (\$5,000,000) and Cyber Liability (\$5,000,000) requirements apply as written?	These are standard NICE Bus requirements for technology products and exemptions may not be granted.
20	Bonds: The Offeror's Affirmation (Item 4.4) references bonds at 100% of the award amount, while the Bonding Requirements provision in Section 5 is not marked as applicable. Please confirm whether any bond is required for this procurement.	Bonds are not required.
21	Setup and training: The Price Schedule states that offerors must include unpacking, setup and training in the offer price. Is on-site unpacking and setup at 700 Commercial Avenue expected, or is delivery to the facility sufficient? If setup is required, please describe the expected scope.	Delivery to facility is sufficient – no setups are required.
22	Federal forms: Schedule F3 (Buy America) and Schedule F4 (Lobbying) are marked not applicable for this procurement. Should these be returned marked "N/A," or omitted?	May be omitted, provided the bid is less than \$150,000.00 for Buy America Certification AND the bid is less than \$100,000.00 for Lobbying Certification.
23	Addenda: Please confirm whether any addenda have been issued for RFQ No. V-2603, so that we can acknowledge them on Schedule IV.	Addenda Nos. 1 and 2 have been issued.
24	The company itself does not yet have three completed projects of similar size and scope to list as corporate project references. For a newly established firm, would NICE Bus accept references that reflect the principal's relevant prior professional experience, or another form of documentation demonstrating the firm's qualifications and responsibility, in lieu of three completed projects?	Yes, provided the bidder can prove it is an authorized reseller of products and services and is in good standing with the OEM.

End of Appendix B – Addendum No. 2