
NICE Bus

Bus Transit Committee Meeting
June 2026

Agenda

- 2026 Q1 Score Card
- Service Updates
- Board Questions
- Acceptance of Q1 Scorecard



Q1 2026 Score Card & 2026 Service Updates



Score Card: Q1 2026



		Q1'26		Year 2026
Fixed Route	Goal	Score	(LD)/Incentive	(LD)/Incentive
On-Time Performance	75%	90.32%	\$5,000	\$5,000
A % Missed Pull-outs	0%	0.18%		
Accidents/100K Miles	1.2	1.34	-\$5,000	-\$5,000
Fixed Route Total:				

		Q1'26		Year 2026
Paratransit	Goal	Score	(LD)/Incentive	(LD)/Incentive
Calls Answered Ratio	90%	90.89%		
On-Time Performance	85%	84.40%		
B % Missed Pullouts	0%	0.54%		
Accidents/100K Miles	1.1	1.06		
Productivity (psgr/hour)	1.4	1.20	-\$5,000	-\$5,000
Able-Ride Total:				-\$5,000

DOT inspections	Goal
Pass rate per semester	90%

Year 2026
(LD)

Q4 2026 (Liquidated Damages)/Incentives:

-

Q3 2026 (Liquidated Damages)/Incentives:

-

Q2 2026 (Liquidated Damages)/Incentives:

-

Q1 2026 (Liquidated Damages)/Incentives:

(5,000)

YTD 2026 (Liquidated Damages)/Incentives:

\$ (5,000)

A Defined as missed pull-outs resulting in a full missed trip divided by the total scheduled pull-outs.

B Defined as missed trips divided by the total scheduled trips. A "missed trip" does not mean that the passenger did not receive transportation, as the

Service Updates: Special Services

LIRR Strike Service

Additional service from Hicksville, Mineola, Freeport and Great Neck

- Saturday +22%
- Sunday + 12%
- Wkd +6%
- Queens Bound Routes + 18%

Jones Beach Service: May 17 – September 13

- N88 Xpress Freeport to JB
- Weekdays 7:30 AM - 8:48 PM
- Weekends 8:32 AM - 8:52 PM

Memorial Day Drone Show @ Jones Beach

4th of July Fireworks & Airshow



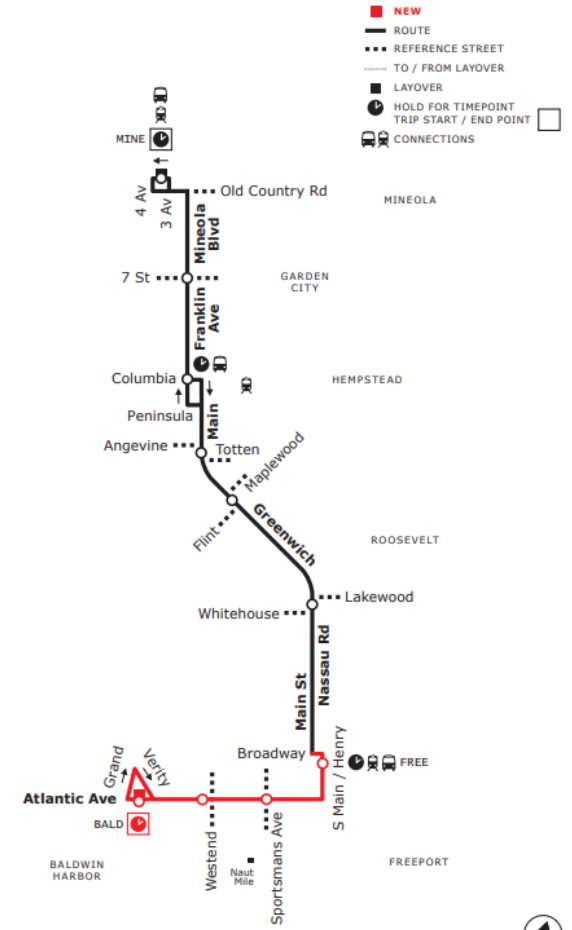
Service Updates:



SUMMER SCHEDULES BEGIN SUNDAY, MAY 17TH, 2026

SERVICE HIGHLIGHTS

- **N88X** Jones Beach: Service Begins MAY 17TH - SEPTEMBER 12TH.
- **N40Xpress**: Service is Extended to Balwin Harbor via Atlantic Ave
- **N43Xpress**: New Pilot Service Peak Express Service Between Freeport, Roosevelt, Uniondale and Westbury Gallery

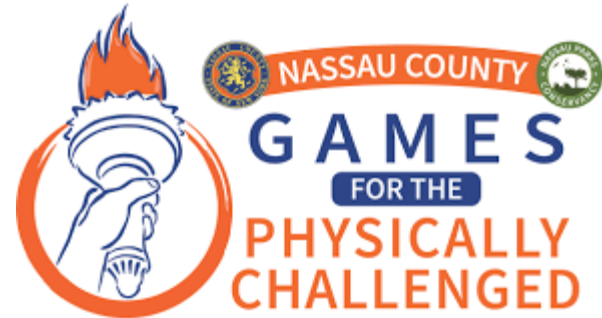


Special Services: Games for the Physically Challenged



- NICE has provided both financial support and transportation services for the past 15 years

May 29 - 30



Request for Approval: 2026

Questions

Request confirmation of
receipt of Q1 2026
Score Card



Thank you

