



Bus Transit Committee November 2025

Q3 2025 Scorecard

		Q1'25		Q2'25		Q3'25		Year 2025
Fixed Route		Goal	Score	(LD)/Incentive	Score	(LD)/Incentive	Score	(LD)/Incentive
A	On-Time Performance	75%	91.45%	\$5,000	89.50%	\$5,000	88.84%	\$5,000
	% Missed Pull-outs	0%	1.02%		0.31%		0.03%	
	Accidents/100K Miles	1.2	1.22		2.04	-\$5,000	0.95	\$5,000
	Fixed Route Total:		\$5,000				\$10,000	

		Q1'25		Q2'25		Q3'25		Year 2025
Paratransit		Goal	Score	(LD)/Incentive	Score	(LD)/Incentive	Score	(LD)/Incentive
B	Calls Answered Ratio	90%	90.72%		92.62%		92.38%	
	On-Time Performance	85%	83.60%		82.87%		81.65%	
	% Missed Pullouts	0%	0.54%		0.61%		0.68%	
	Accidents/100K Miles	1.1	0.56	\$5,000	1.04		0.35	\$5,000
	Productivity (psgr/hour)	1.4	1.23	-\$5,000	1.21	-\$5,000	1.21	-\$5,000
Able-Ride Total:				-\$5,000				-\$5,000

		S1'25		Year 2025
DOT inspections		Goal	Score	(LD)
Pass rate per semester		90%	95.40%	

Q4 2025 (Liquidated Damages)/Incentives:

-

Q3 2025 (Liquidated Damages)/Incentives:

10,000

Q2 2025 (Liquidated Damages)/Incentives:

(5,000)

Q1 2025 (Liquidated Damages)/Incentives:

5,000

YTD 2025 (Liquidated Damages)/Incentives:

\$ 10,000

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July

Rider updates were posted beginning in July and updated as new information became available.

September

- Testing occurred mid September through early October

October

- Fleet installation begins during the overnight hours
- Notices are posted at major stops & transit centers
- Notices are posted on NICE Buses
- Operator education begins

November

- Street teams are deployed
- Social media ramp up

December

- MTA removes MetroCard machines from Rosa Parks HTC
- Press releases & media events

January

- Go live target - January 4, 2026

Fare Increase Proposal

TRAFFIC

MTA board approves proposed subway and bus fare hikes for commuters

By Eyewitness News

Tuesday, September 30, 2025



MTA APPROVES FARE HIKES



FARE TYPE	CURRENT	PROPOSED	CHANGE
Adult	\$2.90	\$3.00	+ \$0.10
Senior	\$1.45	\$1.50	+ \$0.05
Disabled	\$1.45	\$1.50	+ \$0.05
Student	\$2.25	\$2.25	-
Child	FREE	FREE	-
Transfer from MTA/NICE	FREE	FREE	-
Transfer from SCT/ HART/Long Beach	\$0.25	\$0.25	-
Single Ride Ticket e-Ticket	\$3.25	\$3.50	+ \$0.25
7-Day Unlimited Ride (replaced by 7-Day Rolling Fare Cap)	\$34.00	\$35.00	+ \$1.00
30-Day Unlimited Ride	\$127.00	Discontinued	n/a
20-Pack e-Ticket	\$58.00	\$60.00	+ \$2.00
Paratransit	\$4.00	\$4.00	-

OMNY Fare Capping: Riders are charged for a maximum of 12 rides in 7-day period, after that, all additional rides are free.

Title VI Study

A **Title VI Fare Increase Study** is an analysis required under Title VI of the Civil Rights Act of 1964, which prohibits discrimination based on race, color, or national origin in programs or activities receiving federal funding — including public transportation agencies that receive funds from the Federal Transit Administration (FTA).

Purpose: To determine whether a proposed fare increase:

- Imposes disparate impacts on minority populations, and/or
- Imposes disproportionate burdens on low-income populations.

Outcome: The final Title VI Fare Equity Analysis becomes part of the official record submitted to:

- The agency's governing board before approval of the fare change.
- The FTA, typically as part of the agency's Title VI Program Update or upon request.

Conclusion: This Fare Equity Analysis has shown that the proposed fare changes would not impact minority or low-income NICE Bus riders disproportionately compared to the overall rider population.

Mitigation: Fare Capping (OMNY) in addition, with United Way of Long Island for the "Everyone Rides NICE" program, which distributes free MetroCards through more than 20 social service agencies throughout the region. Since its inception in 2017, the program has distributed more than \$850,000 worth of free MetroCards.



**Nassau Inter-County Express
2025 Title VI Fare Equity Analysis**

Public Comments

Public Comments

Board Action

1. Acknowledgement of Title VI study
2. Fare Adjustment Vote