

# Minutes for Able Ride Meeting November 16 2020

**Next meeting January 19<sup>th</sup> at 10am.**

## **Attendance**

Hari, Carrie, Rosanna, Jack, Emea, Enwook, Sudesh, Erica, Jack, Kenny

Hari called meeting to order.

Minutes were accepted for September and October

## **Jack**

- ❖ Returned to about 62 percent of ridership
- ❖ LIRR has surpassed able ride ridership
- ❖ Regionally Westchester and Suffolk are higher
- ❖ Deficit in ridership comes from schools, university and train stations.
- ❖ Goal 70 percent by the end of year
- ❖ We are at full service level
- ❖ Budget season will end in April.
- ❖ Funding will be restored. Do not see any changes for the new year.
- ❖ Employee based fund raiser. Island harvest. Food will be delivered to families in need.
- ❖ We will not see any increase in funding for the next 24 months
- ❖ Direct funding comes from fares.

## **Kenny**

- ❖ average wait time 10 seconds
- ❖ Calls answered 96.62 percent for the month of October
- ❖ Stats were good for the month

## **Sudesh**

- ❖ Reaching 50 percent of ridership
- ❖ No show was 2 percent. We were at the same place pre covid.
- ❖ Most riders are those who need to make essential trips.
- ❖ Starting a new class today. this will help to increase on time performance.

Hari thanked the management team for all of their great work.

There will be no meeting in December.