Nassau County TAAC Draft Minutes Date: November 19, 2013 Location: 947 Stewart Avenue, Garden City Date: Tuesday May 20, 2014

<u>Members in attendance</u>: Scott Andreala, Lori Scharff, Joe O'Brien, Paul Benyon, Ed Molloy, Robert Schoenfeld , Cathy Bell, and *Sandra Probert*

Absent: Robert Pippia, Therese Brzezinski, and Matthew Dwyer

NICE Staff: Darryll Simpson, Tesheena Spencer, Lowell F. Wolf, and Nate DeGrafenreld

April minutes accepted by consensus.

The meeting was called to order by Chairman Scott Andreala at 10:03 am.

Old Business:

Scott stated that with reservations and while on the bus you cannot use yourself as a committee member to benefit yourself. Darrell Unconfirmed Trips: Are trips that cannot be confirmed until a day prior to the trip. They are not denied it is just that they cannot give you a specific time until the day before because of high ridedership at the given time etc. Subscription trips go into the system first followed by trips done by reservations. The wait time has improved. Trapeze will be down from May 31st at noon through Sunday June 1st. In the future, will be able to get a five-minute warning before the arrival of your vehicle. This will be a voice message. The question was raised by Lori about being able to text people who are deaf or deaf and blind instead of a voice message. This will be looked into and reported back on.

Darrell Simpson Report:

Fixed route: Mystery riders on fixed route are doing well. They are looking into ways of doing this with paratransit. Door-to-door for Paratransit: Will be worked on with drivers. See statistical report. Vehicle procurement. Ford has a new transit van in production. About 27 vehicles will handle 3 wheelchairs and procurement will be for 7 vehicles to hold 5 wheelchairs. They will look at r amps instead of a lift to load the new vehicles. Door-to-door: non-serviceable addresses where gates are present; At Avalon only one of the gates is possibly safe for the bus. The common area is where the bus will meet passengers. The person will have 5 minutes before a no show is given from the time the dispatch calls to say the vehicle is waiting. Committee appointments individuals need to let the county know if they are still interested in serving if their term is ending. Disclosure forms were completed by members in 2013. The county will let Scott know if any changes are needed to the forms and Scott will ask members to sign them at the next meeting. Scott will write to anyone to let them know how many absences they have. The county will be informed of frequent absences so they can inform the committee member of being replaced. Scott will email Mr. Wolf the people on the committee and the terms. ID replacement cards will be \$5. They is looking at a new system for Paratransit id cards. Fixed route buses should be curbside. However, sometimes they are not able to bring the bus to the curb because of obstacles.

Meeting adjourned 12:03 pm.